



FAQS for individuals

What is The Pink Door?

The Pink Door is a space where women uplift, inspire and support one another. We build each other, together.

The Pink Door opens doors for women to build their connections.

The Pink Door is a community-driven initiative designed to provide encouragement, share stories, and foster a sense of belonging with women, and form women.

Our mission is to create a safe and inclusive space where women from all walks of life can come together to build their knowledge, discuss their experiences, share insights and build a network of support. We believe in the power of shared experiences and the strength that comes from our community.

The Pink Door is supported through the Women's Crisis Support Service Incorporated (WCSSI Inc).

How did The Pink Door come about?

The Pink Door initiative was born out of WCSSI, and their work with community. It is a direct response to the growing needs of the community, specifically for women who are considered at risk, isolated and have limited social support. This initiative is for women who want to build their connections and make their future.

What are The Pink Door objectives?

Each of the programs that form part of The Pink Door, are connected to one or more of our seven core objectives to create a welcoming space for women to:

- Promotes physical and mental health & wellbeing.
- Improves their confidence, self-esteem, independence & decision making.
- Increases awareness and impacts of social isolation and loneliness.
- Improves access to social connections and opportunities for friendship.
- Increases access to other support and community-based programs through promotion, networking, and collaboration.
- Enables engagement in activities that inspire and motivate them to actively participate in society.

What are the actual programs and activities you offer?

We offer a range of educational programs including Shark cage and Bringing Up Great Kids. We also offer social support and connection groups to women in different age groups, which involve fun, educational and creative activities.

Who is eligible to participate?

The Pink Door is accessible by women only, who reside in the Brisbane region. While the initiative forms part of the WCSSI, it is for all women, not just those who have experienced domestic and family violence.

Certain programs within The Pink Door may have additional eligibility requirements, which will be discussed with the potential participant at the enrolment stage, following receipt of referral.

Who is not eligible to participate?

While The Pink Door encourages participation from all women, the initiative is targeted to women who are not currently in a crisis stage, as it is not a crisis support service. Any crisis support enquiries are to be directed to our case workers at WCSSI by emailing referrals@wcssi.org.au.

Are there any costs involved in participating?

There is no cost to participate at The Pink Door. Some programs with specific activities, such as outings, may have a cost associated, however these are optional.

Are my children able to attend with me?

Unfortunately at this stage, we are unable to have children attend The Pink Door.

Where is The Pink Door located?

The Pink Door HQ is located at 107 Wildey Street, Raceview, Queensland (just opposite Raceview State School). At this stage, our new premises are not fully accessible, but we are working on it to ensure everyone is able to participate.

Off street parking is available. The nearest bus stop is Cascade St near South Station Rd (Stop ID: 312887).

Can I drop-in to The Pink Door anytime?

We strongly encourage potential participants to be referred to The Pink Door (via our referral form), or enquiries to be made via email or phone.

The Pink Door opening hours are provided on the WCSSI website.

How do I join?

You can request to join us at The Pink Door by emailing us directly at pinkdoor@wcssi.org.au.

What happens next?

Once you have expressed interest, you will be contacted by one of The Pink Door team members, who will contact you and ask a few questions about you, your situation and what programs you are interested in. At that time we will explain what we have available that might suit your interests. When the paperwork has been completed, you can then start attending The Pink Door!

How long do people participate at The Pink Door?

Our programs primarily run on school terms. That said, we encourage participants to get involved as much as they would like to do, across all of our programs. The initiative is what it is because of the participation and contribution of our participants!

Who do I contact if I have more questions?

For any additional information or questions please contact The Pink Door team at pinkdoor@wcssi.org.au or phone 0474801506.