



FAQS for organisations

What is The Pink Door?

The Pink Door is a space where women uplift, inspire and support one another. We build each other, together.

The Pink Door opens doors for women to build their connections.

The Pink Door is a community-driven initiative designed to provide encouragement, share stories, and foster a sense of belonging with women, and form women.

Our mission is to create a safe and inclusive space where women from all walks of life can come together to build their knowledge, discuss their experiences, share insights and build a network of support. We believe in the power of shared experiences and the strength that comes from our community.

The Pink Door is supported through the Womens Crisis Support Service Incorporated (WCSSI Inc).

How did The Pink Door come about?

The Pink Door initiative was born out of WCSSI, and their work with community. It is a direct response to the growing needs of the community, specifically for women who are considered at risk, isolated and have limited social support.

What are The Pink Door objectives?

Each of the programs that form part of The Pink Door, are connected to one or more of our seven core objectives:

- Promoting physical and mental health & wellbeing
- Increasing ability to improve their confidence, self-esteem, independence & decision making.
- Increasing awareness and impacts of social isolation and loneliness
- Improving access to social connections and opportunities for friendship
- Increasing access to other support and community-based programs through promotion, networking, and collaboration
- Belonging to a community of supportive women
- Engaging in activities that inspire and motivate them to actively participate in society.

Who is eligible to participate?

The Pink Door is accessible by women only, who reside in the Brisbane region. While the initiative forms part of the WCSSI, it is for all women, not just those who have experienced domestic and family violence.

Certain programs within The Pink Door may have additional eligibility requirements, which will be discussed with the potential participant at the enrolment stage, following receipt of referral.

Who is not eligible or suitable to participate?

While The Pink Door encourages participation from women (individuals who identify as female), the initiative is targeted to women who are not currently in a crisis stage, as it is not a crisis support service. Any crisis support enquiries are to be directed to WCSSI at referrals@wcssi.org.au

Men are not eligible to participate at The Pink Door.

Are there any costs involved in participating?

There is no cost to participate at The Pink Door. Some programs with specific activities, such as outings, may have a cost associated, however these are optional.

Are children able to attend with their parent / carer?

Unfortunately at this stage, we are unable to have children attend The Pink Door.

Where is The Pink Door located?

The Pink Door HQ is located at 107 Wildey Street, Raceview, Queensland (just opposite Raceview State School). At this stage, our new premises are not fully accessible, but we are working on it to ensure everyone is able to participate.

Off street parking is available. The nearest bus stop is Cascade St near South Station Rd (Stop ID: 312887).

Are drop-ins welcome at The Pink Door?

We strongly encourage potential participants to be referred to The Pink Door (via our referral form), or enquiries to be made via email or phone.

The Pink Door opening hours are provided on the WCSSI website.

How long do people participate at The Pink Door?

Our programs primarily run on school terms, with some having finite end dates. That said, we encourage participants to get involved as much as they would like to do, across all of our programs. The initiative is what it is because of the participation and contribution of our participants!

How do I make a referral?

The Pink Door referral form is available to download on the WCSSI website (wcssi.org.au), or you can request a copy by emailing pinkdoor@wcssi.org.au. The completed form can be emailed to pinkdoor@wcssi.org.au.

What information will I need to provide in the referral form?

We ask for information from the referring organisation, and some basic details of the individual you are seeking to refer, and their consent to the referral.

What happens once I have submitted a referral?

On receipt of referral, The Pink Door team will confirm via email. We will then make contact with the referred individual to discuss the initiative, and talk through the enrolment process and required paperwork.

Who do I contact if I have more questions?

For any additional information or questions please contact The Pink Door team at pinkdoor@wcssi.org.au or phone 047480150

The Pink Door referral process for organisations

